



Child Care & Development Council of Oswego County

Please tell us how we are doing and how we can serve you better.

Please circle the type of care you provide:

(1) Family (2) Group Family (3) Center (4) School Age (5) Legally Exempt

Please rate the following:

1. Help and/or information on licensing/registration requirements:

(1) *Excellent* (2) *Good* (3) *Fair* (4) *Poor* (5) *Did not receive*

2. Help with a health care plan:

(1) *Excellent* (2) *Good* (3) *Fair* (4) *Poor* (5) *Did not receive*

3. Basic technical assistance provided when answering your questions:

(1) *Excellent* (2) *Good* (3) *Fair* (4) *Poor* (5) *Did not receive*

4. Intensive technical assistance provided at your child care site:

(1) *Excellent* (2) *Good* (3) *Fair* (4) *Poor* (5) *Did not receive*

5. Child Care & Development Council trainings offered:

(1) *Excellent* (2) *Good* (3) *Fair* (4) *Poor* (5) *Did not receive*

6. SUNY video conferences offered:

(1) *Excellent* (2) *Good* (3) *Fair* (4) *Poor* (5) *Did not receive*

7. Online "anytime" trainings offered:

(1) *Excellent* (2) *Good* (3) *Fair* (4) *Poor* (5) *Did not receive*

8. Quarterly newsletter mailed to you:

(1) *Excellent* (2) *Good* (3) *Fair* (4) *Poor* (5) *Did not receive*

9. The Child Care & Development Council tab on the www.icpoc.org website:

(1) *Excellent* (2) *Good* (3) *Fair* (4) *Poor* (5) *Did not use*

10. The professionalism and knowledge of our staff:

(1) *Excellent* (2) *Good* (3) *Fair* (4) *Poor* (5) *Did not receive*

Please answer the following questions:

11. What training topics would you like to see offered in the future?

12. When and where do you prefer trainings are held?

Day of the week:

Time of the day:

Location:

13. Are there any activities, programs, or events that you would like to see offered?

14. What section of the newsletter do you find most useful?

15. Are there any changes to the newsletter that you would like to see?

16. What services offered do you find most useful?

17. What services offered do you find least useful?

18. Is there any way that we can further assist you?

Comments or questions?

Optional:

Name: